

Milan Kuveljic

Head of Quality Engineering

Experience

Feb 2016- present **Head of Quality Engineering, N26 Group, Berlin/Barcelona/Vienna/New York.**

As Head of Quality Engineering, leading a team of high performing Quality Engineers with a focus on test automation and ensuring the highest software quality standard across our portfolio of applications. Working together with the technical leadership team on building an engineering organization from early startup days to 400 people globally in a fin-tech unicorn serving more than 5 million customers with 3 billion transaction volume.

Duties:

- Building from zero and leading a high performing global team of Quality Engineers with the required experience, influence and analytical skills.
- Developing quality engineering practices that thrives in finding problems before our users do and that finds innovative ways to break systems.
- Developing and implementing quality test infrastructure across mobile, web, service layers, and integration with external parties.
- Working closely with product managers, tech leads and principle engineers to identify productivity, production quality and coverage issues, and provide insight on improving both through scale and tooling.
- Developing performance, stress and failure testing methods to make our systems more robust and resilient.
- Empowering innovative and inspiring working environment in the organization by motivating, challenging, and coaching employees towards growth.
- Developing and implementing continuous testing and reporting for the regulatory compliance purposes.
- Participating in personnel management practices regarding recruitment and selection, adequate staffing, performance appraisals, education and training, and management development.
- Working with Engineering Leadership Team to define and ensure common process, standards and tools around software quality engineering are established and followed by more than 40 teams globally.

Experience

Aug 2012- Jan 2016 **Senior QA Engineer, Fyber GmbH, Berlin.**

Working in a Scrum/Kanban mobile development team and being responsible for software testing design, planning, automation and execution of test iterations and regressions for mobile SDK releases serving 1 billion monthly active users. Taking care of the test strategy and organization within the Quality Assurance guild.

Duties:

- Quality ownership of Mobile SDK and other front-end (mobile and web) products in the organization, including testing applications for new releases.
- Working closely to Product Owners and Software Engineers to build strong understanding of the project and testing objectives according to the requirements.
- Designing and creating test conditions and automated checks to address business and technical use cases.
- Creating and maintaining automated checks for mobile native, hybrid, mobile browser applications including several plugins: Unity, Corona, Adobe Air.
- Participating in troubleshooting and bug triage with development team to drive towards root cause identification and resolution.
- Building and maintaining test automation frameworks for their best optimization.
- Pairing with developers to train them in efficient testing techniques.
- Using data-driven approach to improve quality of the development process.
- Analysing incidents to identify the optimal point to prevent them in the future.
- Mentoring QA Engineers in their personal development.

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Experience

Jun 2011- Aug 2012 **Software Test Consultant**, *OBJENTIS Software Integration GmbH*, Belgrade.

As test consultant, working onsite with our clients to ensure we're evolving their technology and empowering adaptive mindsets to meet their business goals. Working with banking and insurance organizations to improve their software development capabilities particularly test automation.

Duties:

- Examining E2E processes in addition to front-end and back-end testing to ensure software quality is part of the process.
- Working alongside developers from different backgrounds to produce valuable solutions for our clients' ambitious missions.
- Implementing test automation strategy in development teams.
- Advocating quality expertise to the client's tech organization and acting as a mentor for other engineers in development teams.
- Defining quality goals in a project or team and measuring these.
- Developing automated acceptance tests for the client applications.
- Running exploratory testing sessions with the whole project teams.

Education

2010–2012 **Specialist**, *ICT College*, University of Belgrade, .

Network Technologies - Computer Science

2004–2010 **Bachelor**, *ICT College*, University of Belgrade, .

Telecommunications - Electrical Engineering

Awards

Jun 2012 SAP Netweaver University Alliance certification

May 2012 IBM Rational CLM Hands on

October 2011 Microsoft Certified Technology Specialist - SharePoint 2010 Configuration

July 2011 ISTQB - Fundamental of Software Testing - OBJENTIS Software Integration

Technologies

Methodologies AGILE, SCRUM, KANBAN

Programming JAVA, KOTLIN, JAVASCRIPT, \LaTeX , HTML

Frameworks SELENIUM, RESTASSURED CUCUMBER, APPIUM, CYPRESS, PACT

Tools Charles, AWS, Chaos Monkey

Others Linux, OSX, Android Studio, SAP, MySQL, XCode, VSCode, Git

Languages

Serbian Mother-tongue

English Fluent

German Advanced

Conversational skills about many topics

Interests

Music

Swimming

Cycling

Traveling

Public Speaking

Table-Tennis

Running

Reading

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